

CERTIFIED QUALITY  
BACKED BY  
DAIMLERCHRYSLER  
CANADA.

**CERTIFIED**

P R E - O W N E D  
V E H I C L E S



# Five Impressive Reasons to Feel Confident about a Certified Pre-Owned Vehicle.

## VEHICLE INSPECTION

Every qualifying pre-owned vehicle has been put through a thorough mechanical, operational and appearance inspection as part of the certification process. Trained service technicians and quality control specialists personally inspect inside, outside and under the hood of the vehicle to ensure that your pre-owned vehicle is certified to be in good condition.

## QUALITY RECONDITIONING

Our comprehensive reconditioning and detailing treatment returns Certified Pre-Owned Vehicles to a certified quality standard. In accordance with the thorough inspection, we carefully examine your vehicle's interior, exterior, paint, engine compartment and underbody.

## 3-DAY/500-KM EXCHANGE POLICY\*

Our simple one-time exchange policy means you can be sure that the premium quality pre-owned vehicle you select is exactly the one you want. If you decide for some reason that it's not, simply return it within three (3) days or five hundred (500) kilometres, whichever comes first (in the same condition that you bought it), for an exchange and we'll help you find the vehicle that's exactly right for you. It's one important way we reduce the risk of shopping for a pre-owned vehicle.

\*At participating retailers only. Some restrictions apply. See your retailer for details.

## CERTIFIED PRE-OWNED VEHICLE SERVICE CONTRACTS

With premium quality assured by our thorough inspection and reconditioning process, Certified Pre-Owned Vehicles can be equipped with a range of service contract limited-coverage plans from DaimlerChrysler Canada Inc. These service contract plans cover the parts and labour costs of many of the major mechanical components. If you opt for contract coverage, a rental allowance of \$50 per-day and a roadside assistance plan will be included and, depending on your choice of contract, items such as steering, air conditioning, brakes and/or powertrain components such as engine and transmission can also be included. Please ask your retailer for more detailed information.

## NATIONWIDE SERVICE

Plan service will be provided by the retailer who sold you the plan. In the event that you cannot return to the selling retailer for service, you may request plan service from any DaimlerChrysler Retailer in the United States or Canada. If you are unable to obtain plan service from an authorized retailer, you can call the toll-free number to receive service instructions.

# Peace-of-Mind Protection with an Optional Service Contract Plan

Give yourself the peace of mind that comes with a choice of Service Contract Plans that let you add more time and metrage to your Certified Pre-Owned Vehicle's component protection. It's a smart way to tailor your vehicle warranty to suit your driving habits, and get an extra measure of protection against any unexpected repairs.

*Shown below are the various plans. Information on current pricing is available from your retailer.*

Every eligible Certified Pre-Owned Vehicle can be covered with an optional DCCI-backed, fully transferable Service Contract Plan that provides protection against the cost of parts and labour should covered components require repair or replacement. Certified Pre-Owned Vehicle coverage selection is based on one of the following four categories:

## FOR MOST 2003 AND 2004 DAIMLERCHRYSLER MODELS

Plan Code	Metrage Eligibility	Plan Term yrs/km
<b>Gold Only Plans – \$100 Deductible</b>		
9B2	20,001 – 60,000 km	7 yrs/115,000 km
9B5	20,001 – 60,000 km	3.5 yrs/70,000 km
9B7	20,001 – 60,000 km	4 yrs/80,000 km
9B8	20,001 – 60,000 km	5 yrs/100,000 km
<b>Gold and Powertrain Plans</b>		
<b>\$50 Deductible</b>		
971*	20,001 – 115,000 km	5 yrs/120,000 km
973*	20,001 – 115,000 km	6 yrs/140,000 km
975*	20,001 – 115,000 km	7 yrs/160,000 km
<b>\$100 Deductible</b>		
972*	20,001 – 115,000 km	5 yrs/120,000 km
974*	20,001 – 115,000 km	6 yrs/140,000 km
976*	20,001 – 115,000 km	7 yrs/160,000 km

\* FOR DCCI VEHICLES WITHIN BASIC 3/60 AND 7/115 POWERTRAIN WARRANTY COVERAGE AND BEYOND ONE YEAR OR 20,000 KILOMETRES, MEASURED FROM THE VEHICLE'S ORIGINAL IN-SERVICE DATE AND ZERO KILOMETRES. YOUR RETAILER WILL TRANSFER THE BALANCE OF YOUR REMAINING POWERTRAIN WARRANTY AT NO CHARGE.





**FOR MOST 2001, 2002, 2005 AND  
NEWER DAIMLERCHRYSLER MODELS**

<b>Plan Code</b>	<b>Metrage Eligibility</b>	<b>Plan Term yrs/km</b>
<b>Gold Only Plans – \$100 Deductible</b>		
9B2	20,001 – 60,000 km	7 yrs/115,000 km
9B5	20,001 – 60,000 km	3.5 yrs/70,000 km
9B7	20,001 – 60,000 km	4 yrs/80,000 km
9B8	20,001 – 60,000 km	5 yrs/100,000 km
<b>Gold and Powertrain Plans</b>		
<b>\$50 Deductible</b>		
951*	20,001 – 100,000 km	5 yrs/120,000 km
953*	20,001 – 100,000 km	6 yrs/140,000 km
955*	20,001 – 100,000 km	7 yrs/160,000 km
<b>\$100 Deductible</b>		
952*	20,001 – 100,000 km	5 yrs/120,000 km
954*	20,001 – 100,000 km	6 yrs/140,000 km
956*	20,001 – 100,000 km	7 yrs/160,000 km

\* FOR DCCI VEHICLES WITH BASIC 3/60 AND 5/100 POWERTRAIN WARRANTY COVERAGE VEHICLES MUST BE BEYOND ONE YEAR OR 20,000 KILOMETRES, MEASURED FROM THE VEHICLE'S ORIGINAL IN-SERVICE DATE AND ZERO KILOMETRES. YOUR RETAILER WILL TRANSFER THE BALANCE OF YOUR REMAINING POWERTRAIN WARRANTY AT NO CHARGE.



**FOR MOST 2003 AND NEWER SPECIAL USE VEHICLES AND  
2000 MODEL YEAR AND PRIOR DAIMLERCHRYSLER VEHICLES**

<b>Plan Code</b>	<b>Milage Eligibility</b>	<b>Plan Term yrs/km</b>
<b>Powertrain Only Plans – \$100 Deductible</b>		
9B1	15,001 – 60,000 km	3.5 yrs/70,000 km
9B3	15,001 – 60,000 km	7 yrs/115,000 km
<b>Gold and Powertrain Plans – \$100 Deductible</b>		
924	15,001 – 60,000 km	5 yrs/100,000 km
927	15,001 – 60,000 km	5 yrs/160,000 km
928	15,001 – 60,000 km	7 yrs/115,000 km

FOR VEHICLES STILL UNDER MANUFACTURER'S BASIC 3/60 WARRANTY. MEASURED FROM THE VEHICLE'S ORIGINAL IN-SERVICE DATE AND ZERO KILOMETRES. YOUR RETAILER WILL TRANSFER THE BALANCE OF THE FACTORY WARRANTY AT NO CHARGE.





**ELIGIBLE CERTIFIED PRE-OWNED VEHICLES BEYOND THE MANUFACTURER'S FACTORY POWERTRAIN WARRANTY**

- Vehicles must be within 6 years of age measured from the original In-Service Date
- Plan coverage begins on the Plan Sale Date and Metrage

Plan Code	Metrage Eligibility	Plan Term yrs/km
<b>Powertrain Only Plans – \$100 Deductible</b>		
901	up to 180,000 km	6 mo/10,000 km
917	up to 180,000 km	1 yr/20,000 km
918	up to 160,000 km	2 yrs/40,000 km
919	up to 140,000 km	3 yrs/60,000 km
982	up to 120,000 km	4 yrs/80,000 km
992	up to 100,000 km	5 yrs/100,000 km

**DAIMLERCHRYSLER VEHICLES BEYOND 3/60 BASIC WARRANTY AND NON-DAIMLERCHRYSLER VEHICLES BEYOND ONE YEAR OR 20,000 KM**

- Vehicles must be within 6 years of age measured from the original In-Service Date
- DCCI vehicle plan coverage begins on the Plan Sale Date and Metrage

<b>Gold Only Plans – \$100 Deductible</b>		
905	up to 180,000 km	6 mo/10,000 km
907	up to 180,000 km	1 yr/20,000 km
908	up to 160,000 km	2 yrs/40,000 km
909	up to 140,000 km	3 yrs/60,000 km
981	up to 120,000 km	4 yrs/80,000 km
991	up to 100,000 km	5 yrs/100,000 km
<b>Gold and Powertrain Plans – \$100 Deductible</b>		
920	up to 180,000 km	1 yr/20,000 km
940	up to 160,000 km	2 yrs/40,000 km
960	up to 140,000 km	3 yrs/60,000 km
983	up to 120,000 km	4 yrs/80,000 km
993	up to 100,000 km	5 yrs/100,000 km

## ELIGIBLE VEHICLES

This DaimlerChrysler Canada Certified Pre-Owned Vehicle program applies to all vehicles that are listed in the Vehicle Eligibility Guide and meet the following criteria:

1. Have 180,000 kilometres or less and are less than six years old from the original in-service date.
2. Will be used for personal transportation.
3. Are inspected and found to be mechanically fit and roadworthy by the selling DaimlerChrysler Retailer.
4. Have not been declared a total loss by any insurance company.
5. Have not been modified from DaimlerChrysler or original manufacturer's specifications.

## INELIGIBLE VEHICLES

The following vehicles are ineligible for the Certified Pre-Owned Vehicle program:

- Vehicles with more than 180,000 kilometres
- Vehicles more than six years old from the original in-service date
- Vehicles used for plowing snow
- Cab and chassis, towing or dump truck service vehicles
- Vehicles converted or altered from the original manufacturer's specifications including motor homes
- Diesel engine vehicles other than DCCI vehicles
- Vehicles with altered or reset odometers or where actual metrage cannot be determined
- Non-DaimlerChrysler vehicles in Quebec, Saskatchewan and Alberta
- Vehicles not built to Canadian specifications or not registered in Canada
- Vehicles involved in an accident to the extent of becoming an insurance write-off
- Vehicles not used in accordance with manufacturer's specifications for payload and/or towing capacities
- Vehicles where the factory warranty has been voided or restricted by the manufacturer
- Vehicles subjected to severe off-road use
- Vehicles exceeding 6200 kilograms

## PERSONALIZED TERMS & CONDITIONS WELCOME KIT

Upon receipt and acceptance of your application by DaimlerChrysler, as submitted by your selling retailer, you will be mailed a personalized welcome letter confirming your entitlement to the benefits of the contract you purchased, a member's card and the Terms and Conditions Outline. This will identify you and your vehicle to any DaimlerChrysler Retailer in Canada, or the United States, as being eligible for plan benefits. The member's card is to be presented to the retailer when requesting plan services.

## OWNER'S RESPONSIBILITY

The owner's responsibility is to properly operate, care for and maintain the vehicle as prescribed in the Owner's Manual supplied by DaimlerChrysler or the applicable manufacturer of each vehicle.

# OUR COMMITMENT

To deliver the best  
pre-owned vehicle  
shopping and ownership  
experience possible.



Peace of Mind,  
Everywhere You See  
This Sign.