

## When Plan Coverage Starts and Ends

All new-vehicle plans commence from the warranty start date (the original in-service date of the vehicle) and from zero metrage. Substitute transportation coverage begins on the date the contract is purchased, subject to acceptance by DaimlerChrysler Canada. Plan expiration is specified in your plan provision.

## Eligibility

DaimlerChrysler Canada Inc. vehicles which have 3/60 Basic Warranty, are less than three years in service, and have accumulated less than 60,000 kilometres, except for the following: vehicles involved in an accident to the extent of becoming an insurance write-off; cab and chassis trucks; vehicles used to plow snow, used for towing or used in dump truck services; vehicles used off-road; vehicles altered or converted from specified original DaimlerChrysler equipment; motor homes; and vehicles not built to Canadian specifications or not sold and registered in Canada.

Vehicles used in competition events, pulling a trailer that exceeds the rated capacity of the vehicle, or failing to adhere to the requirements for vehicles used to pull a trailer as outlined in the Owner's Manual are not eligible.

## Personalized Terms and Conditions Welcome Kit

Upon receipt and acceptance of your application by DaimlerChrysler, as submitted by your selling retailer, you will be mailed a personalized welcome letter confirming your entitlement to the benefits of the contract you purchased, a member's card and the Terms and Conditions Outline. This will identify you and your vehicle to any DaimlerChrysler Retailer in Canada, or the United States, as being eligible for plan services for the period of the terms selected. The member's card is to be presented to the retailer when requesting plan services.

## Owner's Responsibility

The owner's responsibility is to properly operate, care for and maintain the vehicle as prescribed in the Owner's Manual supplied by DaimlerChrysler with each new vehicle.

## Plan Service/Toll-Free Number

Plan service will be provided by the retailer who sold you the plan. In-the event that you cannot return to the selling retailer for service, you may request plan service from any DaimlerChrysler Retailer in Canada or the United States. If you are unable to obtain plan service from an authorized retailer, you can call the toll-free number listed in the Terms and Conditions brochure to receive service instructions.

**"The one option  
you shouldn't be without."**

DaimlerChrysler Canada Inc.



This brochure is for your general information. Complete details are provided in the Terms and Conditions of the plans. DaimlerChrysler Canada Inc. reserves the right to change or discontinue plans or to change pricing without notice and without incurring obligation.

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DaimlerChrysler Canada Inc.



## Special Use Vehicle Plans



**DaimlerChrysler Service Contracts also provide these additional features and benefits... fully backed by DaimlerChrysler Canada Inc.**

### ✓ DaimlerChrysler Roadside Assistance

- 24 hours a day, 365 days of the year, nationwide, for the duration of the plan
- Towing to the nearest DaimlerChrysler Retailer
- Winching
- Battery boost
- Lock and key service
- Delivery of fuel to a stranded vehicle
- Emergency flat-tire change
- Travel planning
- Trip interruption

### ✓ Car Rental Allowance

For the duration of the plan selected, the plan covers up to \$50 per day (five days maximum), any time a covered component fails and repairs take overnight.

### ✓ Choice of Deductible: \$0 and \$100

### ✓ North America-Wide Service

DaimlerChrysler Retailers are located throughout Canada and the Continental United States.

### ✓ Transferable at No Cost

The unexpired portion of the plan coverage may be transferred to the subsequent retail purchaser at no cost, within 30 days of the date of sale. (Ask your retailer for details.)

### ✓ Higher Resale Value




The DaimlerChrysler Service Contract enhances the resale value of your vehicle.

### ✓ No Commitment for 60 Days

The first 60 days are considered a trial period. Should you decide to cancel within this period, you will receive full reimbursement of your plan purchase price, less any paid claims.



# DaimlerChrysler Service Contracts are tailored to your personal driving habits and length of ownership. It's as easy as 1, 2, 3.

YEAR 1	YEAR 2	YEAR 3	YEAR 4	YEAR 5	YEAR 6	YEAR 7
<b>3/60,000km* Basic Factory Warranty – Covers Factory Installed Components on Your New Vehicle.</b>			 <b>Extended Powertrain Coverage</b>			
			 <b>Extended Gold &amp; Powertrain Component Coverage</b>			
			 <b>Extended "Gold Plus" Component Coverage</b>			

## Our Commitment:

As complete as our new warranty is, it does not give you total protection for the typical ownership period of five years, nor does it provide the regular maintenance which is required to keep your new vehicle at its optimal operating condition. If you lease a vehicle, you should be aware of your obligation to maintain and repair the vehicle.

DaimlerChrysler Service Contracts can enhance your new vehicle's warranty right from the day of delivery and pick up where it leaves off, providing mechanical coverage for most major components, along with plans that provide basic maintenance and road hazard tire protection. There are 14 plans available to suit most needs for the average length of ownership. For "peace of mind" protection see your retailer to assist in selecting the plan that is right for you.

## Extended Powertrain Coverage

If you drive slightly less than 20,000 kilometres per year, plan 183 will provide extended powertrain coverage, enhanced roadside assistance benefits and car rental allowance.

If you drive slightly more than 20,000 per year, consider plan 185. This plan is an excellent complement to the factory warranty for Cummins and Sprinter diesel-equipped vehicles.

Plan 186 allows you to mirror the popular 7/115 Factory Powertrain Warranty.

Sample Powertrain components covered are:

- Engine
- Transmission
- Front wheel drive
- Rear wheel drive
- Four wheel drive (4x4)
- All-wheel drive
- All internal components for items listed above

Maximum terms available on new vehicles sold and registered in Canada only.

Plan Code	Term	Distance
Plan 183	5 years or	100,000 km*
Plan 185	5 years or	160,000 km*

\*Whichever occurs first. Measured from the vehicle's warranty start date (the original in-service date of the vehicle) and from zero metrage.

## Enhance Your Vehicle's Basic Warranty with Extended Gold & Powertrain Coverage

Each plan provides full mechanical repair protection to non-powertrain (Gold) components and Powertrain components.

Sample Gold Components are:

- Steering
- Air conditioning
- Engine cooling and fuel
- Front suspension
- Rear suspension
- Instrumentation
- Electrical
- Brakes and anti-lock components (brake pads, shoes, rotors and drums are not covered at any time)

Maximum terms available on new vehicles sold and registered in Canada only.

Plan Code	Term	Distance	Plan Code
Plan 304	5 years or	100,000 km*	Plan 324
Plan 307	5 years or	160,000 km*	Plan 327
Plan 308	4 years or	80,000 km*	Plan 328
Plan 309	7 years or	115,000 km*	Plan 329

\*Whichever occurs first. Measured from the vehicle's warranty start date (the original in-service date of the vehicle) and from zero metrage.

\*These plans include powertrain components after 5 years or 100,000 km.

## Enhance Your Vehicle's Basic Warranty with Gold & Powertrain Component Coverage and Maintenance Services

The most complete protection available for your new vehicle is one of the three "Gold Plus" Service Contracts which combine the benefits of "Gold" (non-powertrain) Component Coverage. PLUS: the most important vehicle maintenance function: regular engine oil and filter changes; PLUS: tire rotation; PLUS: Tire Road Hazard Protection; PLUS: your vehicle need not be kept overnight before rental allowance eligibility is met.

### "Gold Plus Plans" Provide the Following Features and Benefits

- ✦ Mechanical repair coverage for Gold & Powertrain components
- ✦ Engine oil and filter changes
- ✦ Tire rotation (every six months or 10,000 km)
- ✦ Rental car allowance for same day warranty or contract repairs
- ✦ Tire Road Hazard Protection that provides full or prorata replacement on the original four tires or tire repairs.

Maximum terms available on new vehicles sold and registered in Canada only.

Plan Code	Term	Distance
Plan 363	3 years or	60,000 km*
Plan 364	4 years or	80,000 km*
Plan 365	5 years or	100,000 km*

\*Whichever occurs first. Measured from the vehicle's warranty start date (the original in-service date of the vehicle) and from zero metrage.

## Vehicle Repair Cost Comparison<sup>1</sup>

Historically, our automotive repair costs have increased each year. This chart gives you a general idea of what repairs might cost without a DaimlerChrysler Service Contract.

Component	1996	2000	2004	2008
Engine Overhaul/Replacement <sup>1</sup>	\$3545	\$4290	\$5447	?
Transmission Overhaul/Replacement <sup>1</sup>	\$2475	\$3130	\$3653	?
Air Conditioner (Compressor) <sup>1</sup>	\$655	\$735	\$926	?
Body Control Module <sup>1</sup>	\$442	\$540	\$660	?
Power Window Motor <sup>1</sup>	\$290	\$360	\$412	?

<sup>1</sup> These prices indicate approximate repair costs. They are not intended to be used as actual list prices if repairs were to be performed at a DaimlerChrysler Retailer.